



# JDSU Simplifies Repairs with Alpha Pick-up Service

JDSU has partnered with Alpha Technologies Services, Inc. to provide a nationwide pick-up service to better serve our customers. Alpha will pick up your JDSU equipment for repair and calibration using existing local service routes. Alpha will call JDSU for the return-to-manufacturing-authorization (RMA) and ship your equipment to a JDSU service center for you, eliminating logistics hassles entirely. After repair/calibration, JDSU will ship your equipment back to you directly. ***The entire cost for the pick-up and shipment back to you is a flat rate of \$30.*** Repair/calibration fees are not included.

Alpha Technologies Services Inc. is a JDSU service partner and visits more than 1200 customers per month.

## Contacts

### JDSU

430 N. McCarthy Blvd.

Milpitas, CA 95035

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Fax: 240-404-1299

### Alpha Technologies Services, Inc.

3767 Alpha Way

Bellingham, WA 98226

Tel: 360 647 2360

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- Eliminates RMA requests, packaging, and shipping
- Greatly simplifies the repair/calibration process
- Combines OEM repair expertise with local logistics
- Leverages your existing Alpha relationship