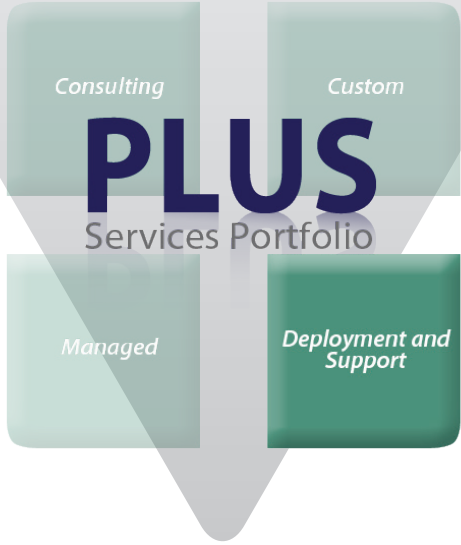




# Viavi Supports the Health of Your Equipment

Do you change your oil?  
Then calibrate your equipment



When it comes to prioritizing routine maintenance, equipment calibration often falls to the bottom of the list. However, much like changing your car’s oil, calibrating test equipment on a regular basis can prevent catastrophic damage. However, unlike dirty oil, which affects only a single vehicle, improperly calibrated or repaired equipment can result in multiple service outages, increased truck rolls, dig ups, missed deadlines, dissatisfied customers, and even lawsuits.

Viavi makes it easier than ever to get your equipment calibrated and/or repaired with its express loaner service, PLUS Gold, Silver and Bronze support plans, and partnership with Alpha Technologies Service, Inc.

- **Express Loaner Service** — No more downtime for repairs or calibrations! Keep your testing on schedule with an equivalent, loaner testing unit while we repair or calibrate your meter. Say goodbye to downtime and unexpected expenses!
- **PLUS Gold, Silver, and Bronze Support** — Protect your equipment with our new packages that let you tailor support to your needs and equipment. Make costs more predictable and alleviate your administrative burden! Our packages cost-effectively combine varying levels of services for repairs, calibration, express loaners, technical assistance, and product training. Get peace of mind knowing that your hardware investment is well protected and that your equipment is functional, available, and up-to-date.

	Priority Service	Extended Warranty/ Factory Repairs	Calibration	Training	Hardware Express Loaner	Premium Technical Assistance Center
Bronze	✓	✓				
Silver	✓	✓	✓			
Gold*	✓	✓	<i>Customized from standard menu of services</i>			

\* Gold coverage and Express Loaner apply to applicable instruments only. Contact Viavi Global Services for details.

## Viavi Calibrations and Repairs— Reap the Benefits

Only Viavi, with its in-depth knowledge of how the equipment is actually designed to operate, can provide best-in-class repair and calibration services. Equipment is adjusted to NIST traceable standards for optimal performance. And, engineering change notices and upgrades are installed so that Viavi products perform to strict factory standards and specifications. Viavi repair and calibration processes are designed with the support and direction of product-development engineering groups and are developed and maintained consistent with ISO-9000 guidelines.

Importantly, Viavi does not sell parts to third parties, and outside service centers are not certified to repair or calibrate Viavi equipment. Customers that have had third-parties repair or calibrate Viavi equipment have experienced a host of unforeseen problems that have had costly, company-wide ramifications.



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To reach the Viavi office nearest you,  
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