

To our valued customers,

Viavi Solutions Inc., on behalf of itself and its subsidiaries (“VIAMI”), is announcing the end of support (EOS) for Microsoft’s Windows Server 2012R2 effective immediately.

VIAMI Support is advising all customers running Server 2012R2 OS on their appliances to upgrade their systems.

Options:

1. VIAMI recommends the purchase of a Windows Server 2016 upgrade kit.
 - a. VIAMI part [SYS-IMAGE-WIN2016-36-USB](#) will upgrade your existing Windows 2012R2 Operating System.
2. [Extended Security Updates \(ESUs\)](#) are available for purchase from Microsoft.
 - a. Microsoft offers up to three incremental years of support for Windows 2012R2, allowing you the ability to continue to use the system.

PLEASE NOTE: Observer customers who choose to remain on Windows 2012R2 or purchase Microsoft ESU for Windows 2012R2, may experience limitations in Observer application enhancements and features. The solution may require a version downgrade of the Observer Software, until a certified Windows Server upgrade is completed.

Our Services and Support and Sales Engineering teams can provide you with information regarding either option.

Please contact us at nisupport@viavisolutions.com or call us at +1 800 526 7919 with any questions.