

Product Support Discontinuation Notice



To our valued customers,

Viavi Solutions Inc., on behalf of itself and its subsidiaries (“VIAVI”), is announcing the end of support (EOS) for Microsoft’s Windows Server 2016 effective January 12, 2027. Version 18.31 will be the last version supporting Windows Server 2016.

VIAVI is advising all customers running Server 2016 OS on their appliances to upgrade their systems.

Options:

1. VIAVI recommends the purchase of a Windows Server 2022 upgrade kit.
 - a. VIAVI part SYS-IMAGE-WIN2022 will upgrade your existing Windows 2016 Operating System.
2. Extended Security Updates (ESUs) are available for purchase from Microsoft.
 - a. Microsoft offers up to three incremental years of support for Windows 2016, allowing you the ability to continue to use the system.

PLEASE NOTE: Observer customers who choose to remain on Windows 2016 or purchase Microsoft ESU for Windows 2022, may experience limitations in Observer application enhancements and features. The solution may require a version downgrade of the Observer Software, until a certified Windows Server upgrade is completed.

Our Services and Support and Sales Engineering teams can provide you with information regarding either option.

Please contact us at nisupport@viavisolutions.com or call us at +1 800 526 7919 with any questions.