VIAVI Solutions

Brochure

VIAVI Observer
Network Performance Monitoring and Diagnostics

Solve Performance Problems and Strengthen IT Security Initiatives

The Observer Advantage

VIAVI Observer® is a comprehensive network performance monitoring and diagnostics (NPMD) solution developed to ensure peak IT service delivery both on-premises and within a cloud or hybrid IT environment. It also strengthens IT security with advanced intelligence and active defense capabilities like threat hunting.

Using multiple data sources including wire data and enriched flow, Observer provides situational awareness with simple, clear dashboards and the industry’s first End-User Experience Score. Enriched flow records provide details on traffic and supporting infrastructure in the context of user specific information. Observer is the first NPMD solution to combine these two powerful sources of data to aid NetOps and SecOps teams.
Apex

Centrally Manage End-User Experience, Performance and Security

Observer Apex offers comprehensive real-time visibility into critical IT resources, whether in the data center core, network edge, or cloud. It provides a centralized point to troubleshoot performance issues with advanced End-User Experience Scoring and out-of-box workflows. For network security, Apex strengthens defenses aiding investigations of incidents of concern (IOC) or confirmed security breaches while providing in-depth post-event forensics. It also offers profiling of each device and host so IT teams can quickly assess what is communicating on the network and what they are saying while also enabling active defense threat hunting.

Features and Benefits

- User-defined dashboards enable integrated, enterprise-wide situational awareness into service delivery health and security posture
- Threat maps offer real-time insight into current security attack vectors with integrated workflows
- End-User Experience Scoring, with domain level root cause detail, accelerates service troubleshooting at the individual transaction or site level
- On-demand application dependency mapping delivers comprehensive multi-tier application understanding
- Intelligent analysis and long-term retention of high-fidelity data facilitates forensic investigations
- Industry first synthesis of user, device, host, and infrastructure information into a single record linked to wire data enables advanced profiling and empowers threat hunting

GigaStor

Capture Critical IT Service Events

The undisputed leader in back-in-time analysis, Observer GigaStor™ eliminates the time-consuming task of recreating problems for troubleshooting. Go back in time to review past network activity. Navigate to the exact moment of any service anomaly to see detailed, packet-level views before, during, and after the occurrence. GigaStor packet-based analytics offer robust data intelligence for regulatory compliance, security forensics, and network troubleshooting. GigaStor is available in rack-based and portable form factors or as software for cloud and hybrid IT applications.

Features and Benefits

- Independently validated line-rate performance capture to 40 Gbps with support for 100 Gbps networks for quick service anomaly resolution and security investigations
- Back-in-time functionality eliminates waiting for an intermittent issue to repeat before resolution
- Scalability to more than a petabyte of capacity enables extended visibility into past service delivery health; AES-256 data-at-rest encryption ensures regulatory data privacy compliance
- Expert analytics offers detailed network and application insight including deep-packet inspection for in-depth transaction-level awareness into service and potential security issues
- Fault-tolerant custom design supports five years of uninterrupted, 100 percent duty-cycle capture without dropping a single packet
**GigaFlow**

**Enriched Flow Intelligence for NetOps and SecOps**
Observer GigaFlow provides user-focused insight for managing performance and security challenges by combining previously siloed data sets into a single enriched record. The aggregated intelligence provides immediate understanding of end user, application and infrastructure behavior and performance across virtual, cloud, and traditional networks and expands edge visibility into branch offices and remote resources.

This provides in-depth detail for security and performance investigations on network device types, connectivity, traffic control, usage patterns and behavior down to the individual user and session.

**Features and Benefits**
- End-user experience and infrastructure insights provide situational awareness for IT stakeholders driving better decisions for optimizing service delivery and assessing security challenges
- High-fidelity forensic visibility into every network conversation over time reducing mean time to resolution
- Advanced service path visibility ensures immediate problem domain isolation
- Automated threat assessment strengthens defense through immediate identification of rogue activity and unauthorized devices
- Cloud and virtual device insight deliver real-time understanding of performance in virtual, cloud, and remote environments

**ObserverLIVE**

**Active Testing for Optimal End-User Experience**
ObserverLIVE™ is a SaaS-based offering on-premises monitoring capabilities via ongoing, proactive testing of critical web-based apps, VoIP, and network links. It also solves individual user complaints with on-demand, remote diagnostics. ObserverLIVE detects and streamlines the triage and resolution of user-experience issues in a cloud or hybrid IT environment.

**Features and Benefits**
- Rapidly solve end-user service problems with on-demand, ad-hoc, remote diagnostic functionality independent of user location
- Achieve global 24x7x365 service availability validation with real-world synthetic transactions to SaaS and internally hosted web applications
- Confirm acceptable connectivity between data centers, branches, and remote user access through open-ended link assessments
- Verify VoIP service uptime and quality between test endpoints or handsets by completing periodic, repeated, simulated calls
- Confidently deploy new services globally, migrate apps to the cloud, or upgrade network capacity with automated performance KPI baselining insight
- Improve tier 3 support efficiency by expanding problem-solving capabilities
- Verify SLA agreements with carriers, MSP, and third-party applications

GigaFlow Delivers In-depth Visibility into the Relationship Between Network Traffic and Underlying IT Infrastructure

Within the ObserverLIVE Dashboard, the LIVE! Page Summarizes, then Prioritizes all Marginal and Critical Conditions by Severity for Clear Visibility into the Most Pressing Issues
VIAVI Observer Overview

Observer is a network performance monitoring and diagnostics (NPMD) solution with active defense security capabilities like threat hunting and profiling giving NetOps and SecOps teams actionable operational information on IT resource health and status.

Leveraging high-fidelity data from GigaFlow and GigaStor, Apex serves as the launch point for fast troubleshooting workflows or security investigations.