OneExpert CATV – Software Update Through StrataSync

• Part I – In StrataSync

1. Log into StrataSync (Make sure you have permission to update units)
2. Go to Assets -> Update Firmware
3. Select “Online Updates”
4. Select “OneExpert CATV” and click Next

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5. Select latest x.x.x Software Package and click Next
6. Select Asset you want to update and click Next
7. Confirm Selection by clicking “Yes”
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Part II – In Physical Instrument

1. Go to System -> Network and verify network is up
2. Go to System -> StrataSync
3. Verify StrataSync Account ID is loaded
4. Verify StrataSync Tech ID is correct and Alpha Numerical
5. Press “Start”
6. If a firmware update has been deployed from StrataSync, an appropriate message will appear. Click “OK” to accept the update.
7. Allow update process to complete. Unit will transition to an update screen, then power off automatically after update is complete.