

Case Study:

The Pirbright Institute

Located just outside of London, the Pirbright Institute is a world-class research facility dedicated to the prevention and control of viral diseases of livestock. The organization employs approximately 450 staff, plus research students, and visiting scientists.



“ *The Observer Platform has a nice, simple interface that can really drill down to the lowest level.*

– **Aaron Street, Network System Analyst**
The Pirbright Institute

”

Challenge

Before implementing their configuration of the Observer Platform, the Pirbright Institute experienced:

- Lack of visibility
- Lack of analysis capabilities

Customer Choice: Observer

“The Observer Platform is a great tool for people who want deep packet analysis but don’t want the overhead of learning the syntax of something like Wireshark,” says Aaron Street, Network System Analyst.

Use Case

The organization currently uses the following Observer products:

- Observer Analyzer
- Observer GigaStor

Results

The Pirbright Institute saves time with the Observer Platform by troubleshooting performance degradation, and monitoring network consumption and resources.

“Saving time, I can filter and re-filter at a click rather than re-writing filters by hand, and I can jump to pre-configured reports to highlight potential issues,” says Street.

The organization was also able to troubleshoot an issue days faster and saved 4 – 6 hours in deploying a new application utilizing the insight provided by the Observer Platform.

This case study of The Pirbright Institute is based on a December 2016 survey of Observer Platform customers by TechValidate, a 3rd-party research service.