

Brochure

VI.AVI

T/Rx Maintenance and Repair Care Plans

VI.AVI offers warranty and calibration Care Plans for T/Rx products that include hardware and labor costs for repair, *and* annual certified calibrations performed at the factory during the duration of the service contract.

VI.AVI returns your product working like it did when it came off the factory line but with added maintenance and enhancements that will extend the life of the product.

All Engineering Change Notices (ECNs) and software/firmware updates will be upgraded to approved levels. Factors that need calibration can be adjusted to ensure accurate performance.

SILVER Care Plans

- Extend the standard hardware/labor warranty
- Include annual certified factory calibrations (calibrations not included with Standard 1 Year Warranty)

BRONZE Care Plans

- Extend the standard hardware/labor warranty

Additional Features of Care Plans

- **On-Demand Training and Application Support:** Make the most of your product's capabilities and your time from the start.
- **Rapid Repairs:** High quality services with a guaranteed turnaround time
- **Calibration:** Measurement precision – accuracy matters to avoid repeat work!

For a full description of the Standard 1 Year Warranty, please visit:

viavisolutions.com/warranty

Key Benefits

- Annual calibrations are included during the service contract duration
- All repairs are included for the extended warranty period – no budget surprises due to repairs
- Priority processing – your equipment will be moved next in line on the test bench
- Factory ensures the hardware/firmware on your unit is up to date
- ANSI Z540/ISO10012 traceable calibration performed on the same ATE as our new factory units (as opposed to sending your equipment to an unauthorized 3rd party service shop)
- Preferred customer status including promotional offers and product update notifications
- Reduced cost of ownership



Extended Warranty and Calibration Plans

T/Rx Maintenance and Repair Care Plans Ordering Part Numbers

Hardware Item Number	Hardware Product Description	Care Plan Part Number	Care Plan Description
22173653	T/Rx Base ManPack	22173653-SC1	Silver Care 1 Yr - Up to 4 Yr Duration - T/Rx 22173653
22173652	T/Rx Software Defined Transceiver 1 MHz-18 GHz	22173652-SC1	Silver Care 1 Yr - Up to 4 Yr Duration - T/Rx 22173652
22173651	T/Rx Power Amplifier 20 MHz-800 MHz	22173651-SC1	Silver Care 1 Yr - Up to 4 Yr Duration - T/Rx 22173651
22173650	T/Rx Power Amplifier 800MHz-6 GHz	22173650-SC1	Silver Care 1 Yr - Up to 4 Yr Duration - T/Rx 22173650
22173649	T/Rx Battery Box	22173649-BC1	Bronze Care 1 Yr - Up to 4 Yr Duration - T/Rx 22173649



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To reach the VIAMI office nearest you, visit
viavisolutions.com/contacts.

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