

VIAVI PCT Calibration

Protect your investment in a VIAVI PCT by ensuring it is always operating at its best. VIAVI provides multiple PCT Calibration Service options designed to align with diverse customer needs. In addition to standard Return to Factory calibration, options also exist for VIAVI to go directly onsite to customer locations thereby maximizing the uptime of these valuable assets. Customers can then further select from various Service Levels associated with the reporting detail they require.

Standards

Equipment is tested and calibrated to National Standards and in accordance with TL9000:2016-HSV (?) standards of quality management system and processes which includes ISO 9001:2015(?). VIAVI Service Center Calibrations are performed within a quality management system according to ISO 9001:2015 (?). The metrological confirmation system of measuring equipment complies with ISO 10012-1(?), AQAP 130(?), MILSTD 45662A(?) and BS 5781 Part 1(?). Calibration procedures are VIAVI Solutions developed and registered to ensure best practices and standards throughout the VIAVI Service Network. Service Reports include document control numbers for processes and procedures.

Services

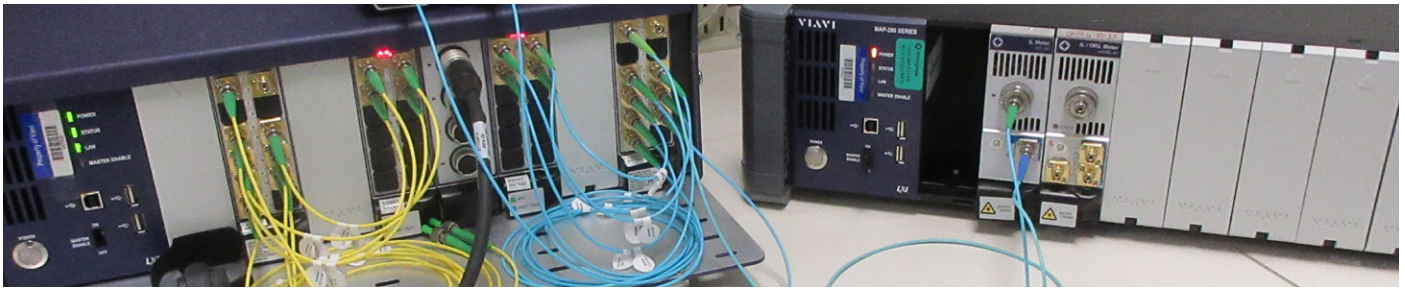
Return to Factory

Return to Factory service is a comprehensive Service option that includes, functional testing, recalibration (if necessary), implementation of necessary engineering changes, software upgrade, calibration sticker/cert and calibration report. This option is available for all currently support PCT products, mainframes and modules.

Overview

VIAVI offers Onsite and Return to Factory options that allows customers to select the offering that works best for them.

- Conduct a top-level functional test of the instrument to verify that vital functions perform as expected
- Inspect and clean the optics and optical connections
- Verify to traceable standards the measurement accuracy of test instruments
- Document findings with a report of observations, measurements and actions
- Update calibration dates and/or provide calibration label noting date of calibration and due date for next calibration (after consultation with customer)
- Perform instrument and module maintenance to extend product lifetime
- Perform software updates



Onsite Verification

For customers that are unable to return their product to VIAVI for service, VIAVI offers an onsite validation service. With this option, a VIAVI technician comes directly to the customer site and will perform functional test and (if necessary) calibration including a cert and calibration sticker.

Onsite Calibration

This offers an upgrade to the level of service received for customers opting for onsite services. With the Onsite Calibration, the customer receives all the same services as the Onsite Verification with the addition of a detailed report that identifies as received/final condition of the product as well as the detailed test results for each product tested.

Onsite Maintenance

In some cases, minor repairs can be done onsite at the customer location during an onsite calibration or verification engagement. This type of repair could include replacement of damaged adapters or ejector handles, and software updates. For cases where products need to be returned to the Factory for repair, VIAVI personnel can help to ensure that returned products have accurate information to ensure efficient processing.

PCT Service Table

The following products are currently supported. For hardware not on the list or to obtain additional information, please contact your local VIAVI Services representative.

PCT	Onsite	Factory
Calibration		
IL Verification	●	●
IL Linearity Verification	●	●
RL Accuracy Verification	●	●
RL Linearity Verification	●	●
IL Calibration		●
IL Linearity Calibration		●
RL Accuracy Calibration		●
RL Linearity Calibration		●
Laser Calibration		●
OTDR Pulse Calibration		●
Optical Detector Calibration		●
Reflectance Calibration		●
Apply Calibration Sticker	●	●
Provide Calibration Certificate	●	●
Provide Calibration Report	○	●
Maintenance/Repair		
Inspect unit for damage	●	●
Inspect and clean connectors	●	●
Confirm unit operational	●	●
Voltage check - laser/APD/circuitry		●
FW/SW updates	○	●
Repair of non-functional products		●
Minor repairs	○	●
Cleaning	○	●

Applicable Products

MORL-A13500-MSTD

MORL-A13500-MBID

MORL-A13456-MSTD

MORL-A13456-MBID

MORL-A11308-MSTD-M101

MORL-A11308-MBID-M101



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To reach the VIAVI office nearest you,
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Product specifications and descriptions in this document are subject to change without notice.
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