Comprehensive Wireless Network Management Made Simple

From deploying access points to baselining activity to enforcing corporate security policies, the Observer® Performance Management Platform is a complete, scalable solution for managing wireless networks. Whether a wireless network is being managed from a local or remote location, Observer Analyzer’s award-winning analysis capabilities allow network professionals to maximize efficiency and speed troubleshooting, while proactively managing and streamlining the network.

Analyzer also includes comprehensive management for wired networks, providing a one-stop solution for enterprises currently using or expecting to implement a wired-to-wireless network. Even if there are no official plans for wireless, there may be unauthorized wireless activity to be concerned about.

Observer Analyzer Provides In-Depth Management

- Site configuration tools
- Troubleshooting Experts
- Security options
- Wired-to-wireless integration
- Local/remote capabilities
- Single user interface
- Remote monitoring resources
- Long-term trending information
- Wireless health display
Key Features

Local/Remote Capabilities
Comprehensive network management relies on visibility. With Analyzer, you immediately gain visibility to troubleshoot problems, eliminate vulnerabilities, and streamline the network, no matter the topology. By implementing Observer Probes at a remote office, you can gain visibility into any segment of that network. Therefore, if your office is located in the United States and you have a Probe deployed at the European office, you can monitor wireless network activity just as well in Europe as you do in the local office.

Site Configuration Tools
Deploying a wireless network involves many steps, including determining optimal access point locations, configuring security, and verifying performance—all of which can be daunting.

You can eliminate those uncertainties with Analyzer’s Wireless Site Survey. The Signal tab displays signal strength to help you determine where exactly to place access points. The General Info tab shows access points and the corresponding level of security to determine who is using the network and locate possible security vulnerabilities. The Channel Scan tab shows overall performance statistics such as signal quality and data rates so you always know the condition of the WLAN. Other statistics on frame types, control frames, management frames, data frames, and speed can also be viewed from the Wireless Site Survey.

Security Enforcement
Security is the biggest concern when deploying wireless networks. Analyzer monitors wireless activity to help you enforce tight security policies—helping prevent and eliminate security vulnerabilities. When security is breached, for example, by a rogue access point or rogue client, Analyzer’s Triggers and Alarms will send a notification so you can react immediately.

Analyzer Enforces Security by Identifying:
- Unknown clients
- Broadcasted SSIDs
- Rogue access points
- Misconfigured access points

Analyzer also watches for virus and attack signatures. That way infected devices can be detached before they wreak havoc on the rest of the network. Viavi continually provides updates for the most recent virus and attack signatures, so you can remain on top of the latest threats.

Even if your network is exclusively wired right now, you could be vulnerable to wireless security threats. For example, an employee might purchase an access point and plug it into the corporate network. Such rogue access points typically do not conform to the company security policy, which potentially opens the door to sensitive data. However, with Analyzer’s Triggers and Alarms, you can detect those access points and take appropriate action.

Remote Monitoring Resources
Analyzing the network, whether wired or wireless, should not affect network performance. Probes analyze wireless activity in real time at the Probe itself, sending only screen updates to the console. Therefore, your own monitoring activity won’t interfere with network traffic.

Observer Probes:
- Maintain low overhead
- Collect, store, and analyze network activity
- Offer wireless and wired monitoring in real time

All Probes are wireless-capable. Each Probe, when equipped with a wireless interface card, senses wireless activity and shares it with Analyzer consoles located anywhere in the world, providing you scalability without sacrificing functionality.

Wireless Performance Indicators Include:
- Traffic totals
- Signal quality
- Signal strength
- Supported clients
- Actual data transfer rates
- Wired traffic communicating through an access point
Wireless Health Displays

Who has the time to personally investigate network performance at a packet-by-packet level? Analyzer does that work for you through Wireless Vital Signs, which provides an at-a-glance heads-up display of wireless health, including statistics on key performance characteristics such as connection speeds, signal strength, signal quality, WLAN utilization, and error conditions. The Access Point Load Monitor also provides a view of current activity on individual access points such as packets per second, bytes per second, and access point utilization.

Troubleshooting Experts

It’s not hard to notice there’s a problem on the network. The challenge is being able to pinpoint the problem and resolve it before it spreads and wastes valuable time and money. Analyzer quickly isolates wireless problems and provides solutions through its Expert Analysis. There are more than 50 wireless-specific Expert conditions.

**Wireless Expert Conditions Include:**

- Unknown stations
- Spoofed MAC addresses
- Whether an access point is using open system or shared key authentication
- Whether encryption is disabled or enabled
- Authentication and de-authentication rates

Wired-to-Wireless Integration

If you are planning to implement a wireless segment or already have one deployed, it is likely to be an extension of your wired network. When a problem arises on the network, it is not always evident whether the source of the problem is on the wired or wireless side. Having to depend on separate tools to monitor both infrastructures is limiting and not as effective as one tool capable of monitoring it all. Analyzer can monitor both the wired and wireless segments simultaneously, so when a problem arises, you can investigate the entire network; a wireless-only analyzer only provides half the picture. Furthermore, with wireless-only analyzers, you are unable to troubleshoot an application issue because they cannot read beyond the MAC layer of the frame since the header is typically encrypted with most security configurations. With Analyzer, you have the option to view the entire payload on the wired side.

Single User Interface

Having to depend on multiple, incompatible products to monitor various network segments is not as efficient or powerful as Analyzer, which is based on a single user interface that allows you to simultaneously monitor all segments of the network, regardless of the topology. Therefore, if you are monitoring the WLAN, WAN, or LAN or any combination thereof, Analyzer provides the functionality and flexibility to manage them all.

Analyzer’s single user interface also reduces training times by having to learn one application instead of multiple applications. Only having to launch one product also allows for faster troubleshooting.

Long-Term Trending Information

It’s frustrating to deal with recurring problems. Analyzer allows you to collect, store, view, and report on network statistics over long periods of time. This capability provides you with baseline comparison data to tell whether a problem is chronic, which might indicate the need for a faster connection, or acute, which might indicate a failure of some sort.

Analyzer’s trend reports are the most powerful in the industry because they are built using stored data and are not limited in time. Reports on remote locations are just as powerful because Probes gather the same type of data remotely that Analyzer gathers locally. Analyzer also provides easy collaboration to solve tough problems faster and build a shared base of knowledge. Reports can be viewed in tables or graphs and be published to the web using a built-in web server, or sent via e-mail to a list of users.
Performance and Price Leadership

Analyzer’s wireless monitoring, analysis capabilities, and convenient deployment options keeps you on top of your network. The Observer Performance Management Platform provides a complete, scalable network solution, eliminating the need to purchase separate components for different parts of the network. By offering affordable, award-winning solutions, the Observer Platform products continue to lead the industry in performance and price.

Can Your Current Analyzer Match All the WLAN Capabilities of Observer Analyzer?

- Rogue access point detection
- Signal strength and quality metrics
- Real-time statistics
- Security
- Single interface for distributed and local analysis across multiple topologies
- Expert analysis
- Wired support
- Triggers and alarms
- At-a-glance network health displays
- Baselining
- Scalability

Technical Specifications

- Supports 802.11 a/b/g/n
- Radio frequency: 2.4 GHz and 5 GHz bands; concurrent with multiple NICs
- Full SNMP support (Analyzer Suite)
- Integrates with HP OpenView console (Analyzer Suite)
- 802.11 security and encryption support
- Web-enabled reporting
- Real-time decode layers 2-7