

Product Brief

# VIAMI Solutions On-Site Service

## Certifies quality at your door

The VIAMI On-site Service delivers the convenience of a highly skilled technician deployed directly to a customer location to perform services that improve your equipment or ensure its optimal functionality.

The On-site Service offering eliminates extensive shipping and insurance charges that accumulate from sending out equipment for routine maintenance. Combine this benefit with minimizing downtime and the result is an immediate return on investment. VIAMI can advise you when service is due to help manage the service requirements for your equipment. To minimize disruptions in work flow, you can plan ahead to calibrate your fleet of field test equipment simultaneously with the scheduled maintenance of your VIAMI systems.

As advanced network technology (cable, TELCO, and fiber) continues to advance with the proliferation of next-generation triple-play services, the demand steadily increases for new testing requirements. VIAMI is ideally positioned to help you stay on track with your calibration requirements and can inform you of the latest options for your equipment. For faulty or damaged equipment, VIAMI can arrange for shipment directly back to the factory for expedited repair, for both VIAMI and OEM equipment.



### Key Features

- Ensure the accuracy and capabilities of your field equipment while limiting Technician downtime
- Extend life of test instruments
- Eliminate logistics hassles and shipping costs
- Provide certificates and reports

### Applications

- Update StrataSync record and store calibration reports
- Calibrate VIAMI instruments
- Check and update firmware in VIAMI equipment, providing latest capabilities
- Calibrate other original equipment manufacturer (OEM) devices from vendors other than VIAMI
- Calibrate RF and optical equipment
- Test and replace worn batteries

## VIAVI On-Site Service

### Helps your business and proves its value

#### *Save money*

- Extend the useful life of test instruments
- Eliminate shipping and insurance costs and receive nearly 30-percent return on investment
- Reduce downtime
- Maintain equipment and prevent problems

#### *Make better use of your equipment*

- Faulty equipment can be expedited for factory repair
- Calibrate non-VIAVI equipment
- Receive assistance managing service requirements
- Obtain standard service warranty

Performing regular calibration of equipment ensures the accuracy its measurements. Improper calibration, however, can compromise a network and impact services. Keeping your equipment current with the VIAVI On-site Service helps ensure your network will continue to operate at peak performance. It is the most cost-efficient and effective way to maintain equipment on a timetable that meets your requirements.



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