



ONX-580, ONX-580A, ONX-580P Version 10.0.21 USB Upgrade

Overview

The following document describes the steps required to upgrade an ONX-580 Communications Analyzer to firmware version 10.0.21. Please read the following procedure before beginning the upgrade process. Failure to follow any steps correctly will most likely result in a failed upgrade.

Prerequisites

1) ONX-580 Mainframe connected to an AC power source.
2) USB thumb drive, 1G or larger (formatted for FAT or FAT32, with partition table)
3) Windows PC with Internet Explorer (IE) v8 or higher.

Instructions for upgrading ONX-580, ONX-580A, ONX580P Firmware to version 10.0.21:

The screenshot shows the VIAXI website's 'Firmware update for One Expert ONX-580, 580A and 580P' page. The navigation bar includes links for Investors, Partners, Blog, Careers, Contact, and a search icon. The main menu has links for PRODUCTS, SOLUTIONS, HOW TO BUY (highlighted), RESOURCES, SERVICES, SUPPORT, and CORPORATE. A dropdown menu under 'HOW TO BUY' lists: Request a Quote, Contact Sales, Equipment Rental, Financing Options, Refurbished Equipment, Check Order Status, How to Order, and Locate a Partner. The main content area features a warning: '** This firmware is appropriate for average users, but some companies have specific update procedures that may render certain functions inoperable. Please check with your manager before updating your firmware. **'. Below this are sections for 'Download Instructions' (listing steps to visit the FTP server, download the .oxu file, and place it on a USB drive), 'Installation Instructions' (describing the process of updating the device), 'Licensing Requirements' (stating that no new options are supported), and 'Prerequisites'.

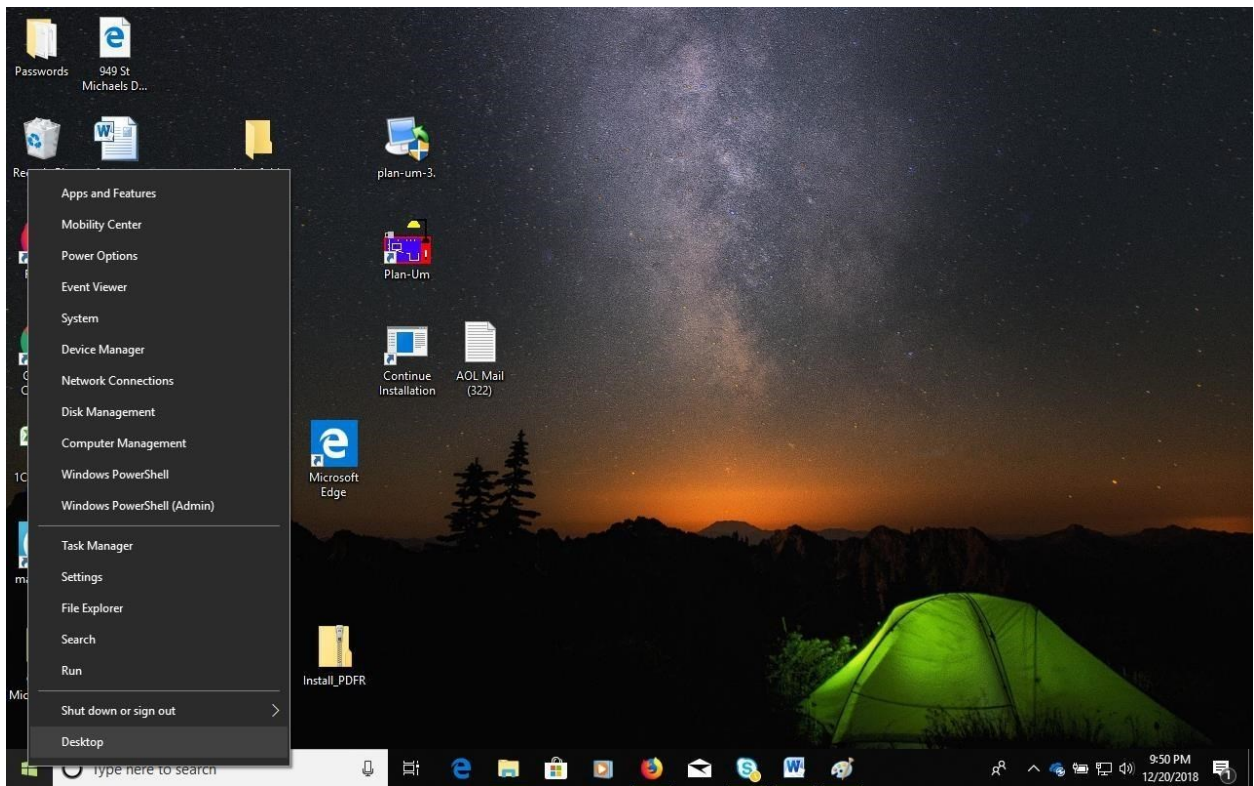



1. Using a PC having access to the Internet, Windows Explorer. Go this link

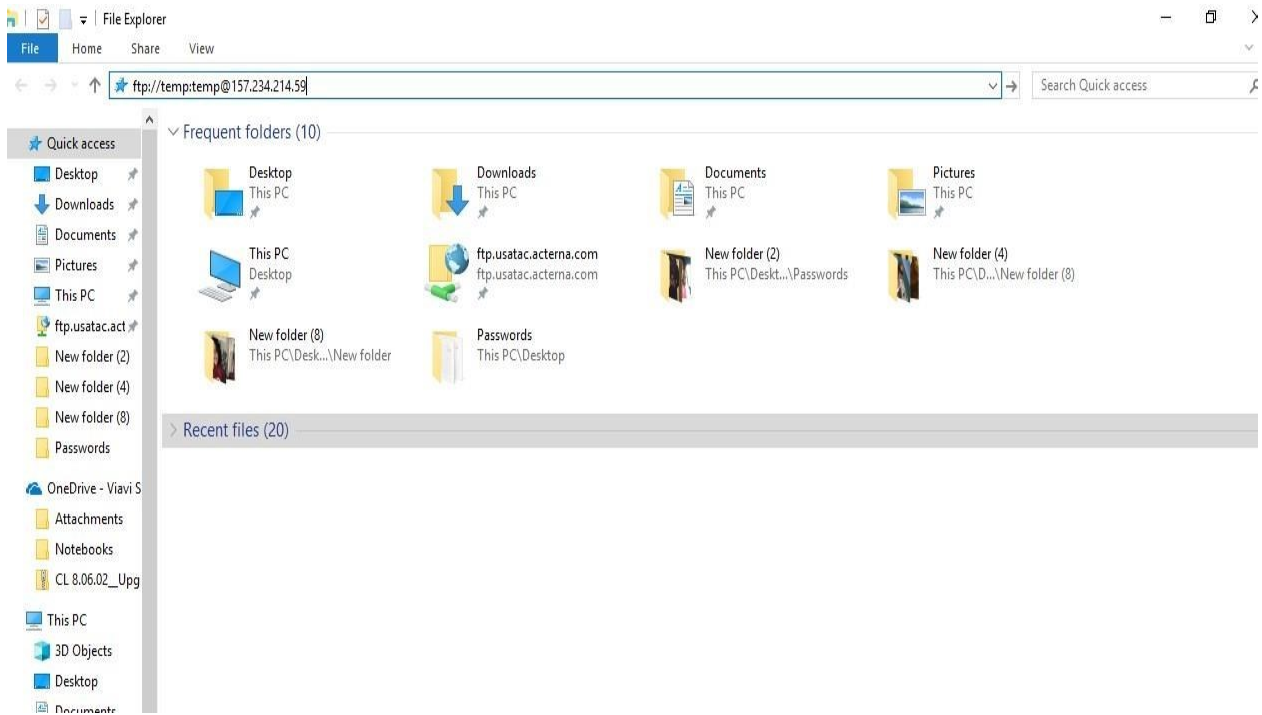
Note: Google Chrome and Firefox browsers will not be able to access the ftp site.

<https://www.viavisolutions.com/en-us/software-download/oneexpert-onx-580>

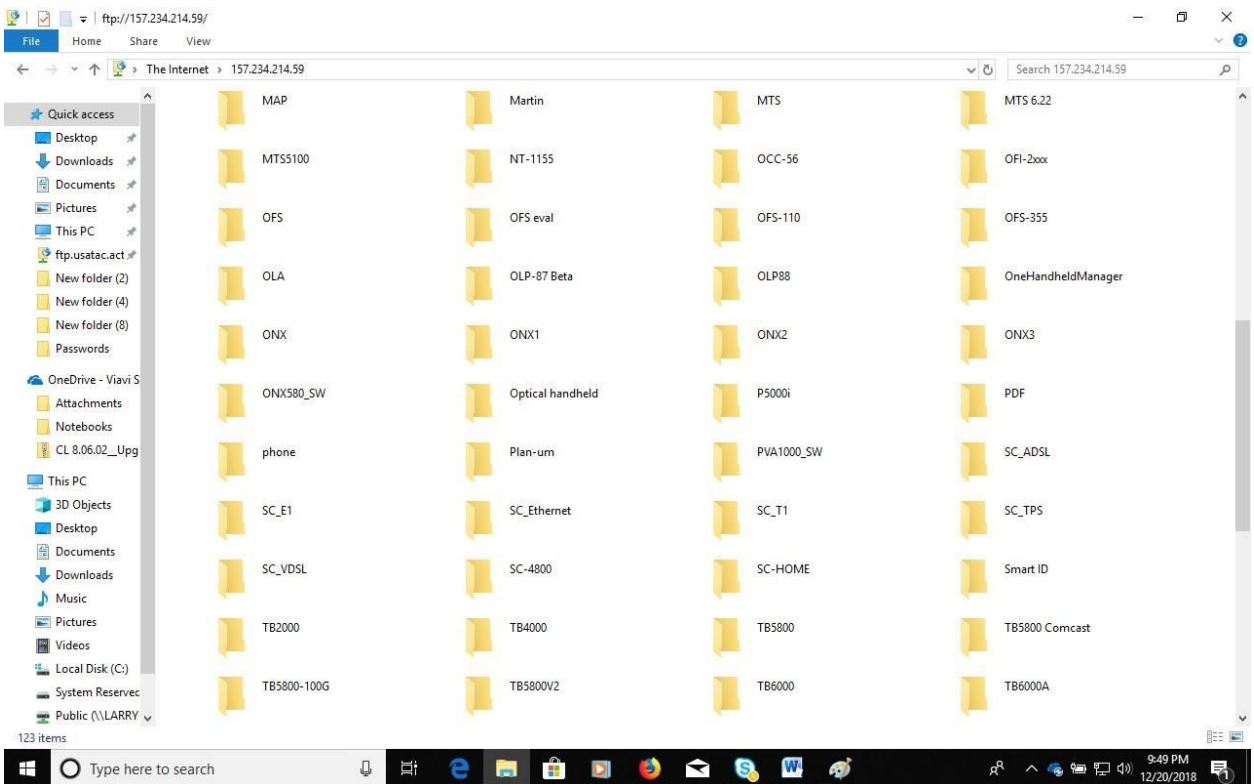
2. Select the Visit FTP Server link



3. Right Click on the Windows icon  and select Open Windows Explorer. For Windows 10 select File Explorer.



4. In the search window type <ftp://temp.temp@157.234.214.59>



5. Select and Highlight the **ONX** folder and select Ctrl + C on your key board



CAUTION: The upgrade file will NOT be recognized by the ONX-580 if it is copied into a folder on the USB thumb drive. Copy the upgrade file to the “root” directory of the USB thumb drive.

6. Save the **ONX** file to your Desktop
7. Open the ONX folder and copy the **ONX580.oxu** by pressing Ctrl + C .
8. Insert the USB drive into your PC.
9. Navigate to My Computer and double click into the USB thumb drive.

CAUTION: The upgrade file will NOT be recognized by the ONX-580 if it is copied into a folder on the USB thumb drive. Copy the upgrade file to the “root” directory of the USB thumb drive.

10. Paste the **ONX580.oxu** file to the “root” of the USB thumb drive by pressing Ctrl + V.
11. Safely remove USB thumb drive from the PC. Use of the Windows “Eject” command is highly recommended.

CAUTION: Ensure that the ONX-580 is plugged into the AC adaptor and that the adaptor is plugged into a working 110V AC outlet.

12. **With** the ONX-580 powered off, Insert USB stick into either port 1 or port 2 on the right side of the ONX-580
13. Power on the ONX-580 and then press the **Home** navigation button.
14. Under the Systems tab, select **System Settings**.
15. Select the **USB Software Update** tab.
16. Select the **USB Update Path** tab.
17. In the pop up box select the version of code **ONX580.10.0.21.oxu**.
18. Select the **Force Software Update** so that it is checked.
19. Press the **Update** button soft key.
20. DO NOT interrupt ONX-580 during the approximate 10 -15 minute upgrade process. The ONX580 will automatically power down when upgrade is complete.



USB Upgrade Verification

1. Power the ONX-580 on.
2. Under the Systems tab, select **System Settings**.
3. Select the **Hardware & Software Revisions** tab.
4. At top of screen verify **SW Bundle ONX580.10.0.21**.

Updated 12 August 2019

For Technical Assistance (TAC):
Email:

Dial 1-844-468-4284 opt 3 opt 1 opt 1
tac@viavisolutions.com

8:00AM – 6:00PM M-F