

# VIAVI WiFi Advisor

The first wireless LAN analyzer built for installers at all skill levels

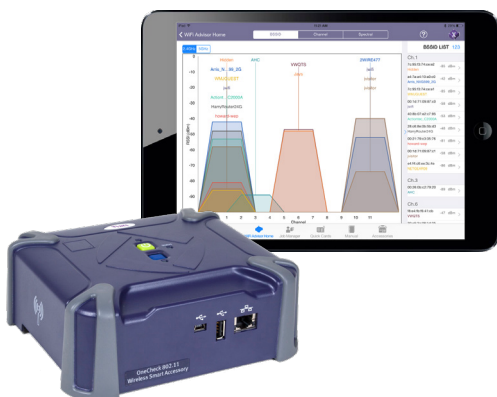
End users depend on WiFi to reliably deliver premium services such as video OTT and IPTV to endpoints throughout their homes. However, non-WiFi interference, competing WiFi networks and channels, and the exploding number of WiFi clients often hinder WiFi performance. As a result, 50% of all trouble calls are now WiFi related. Technicians who install and maintain WiFi in the home require robust installation methods and rapid, intuitive troubleshooting capabilities that even a WiFi novice can use.

The WiFi Advisor™ consists of a host application (running on an iPad, Android tablet, or the VIAVI OneExpert platform) and one or more WFED-300AC test devices. It is the first test solution to meet the needs of technicians at all skill levels. Providing a new, visually rich approach to testing, its intuitive capabilities enable rapid characterization, optimization, and troubleshooting of highly changeable and vulnerable home WiFi networks. It shows a whole-home view of real WiFi performance margin and can deliver easy-to-understand information directly to the end customer.

### Troubleshooting and Optimization



### Troubleshooting, Optimization, and Site Assessment



### Key Benefits

- Improves QoE, reduces trouble calls and repeats
- Reduces mean-time-to-repair
- Assesses a wide range of end-user device classes
- Educates customers about true performance
- Enables test conformance and repeatability across your workforce

### Key Features

- Site performance report educates customers
- TrueMargin™ optimizes WiFi site throughput
- Intuitive and easy user interface recommends best channel and optimization steps
- Highly-configurable radio supports 2.4 G 802.11b/g/n and 5 G 802.11a/n/ac up to 3x3 with MIMO
- Associates job- or work-ticket information with site assessment results for export to StrataSync for storage and analysis

### Applications

- WiFi troubleshooting and optimization
- Whole-home WiFi performance mapping and throughput analysis
- Wireless IPTV service installation
- End-user education

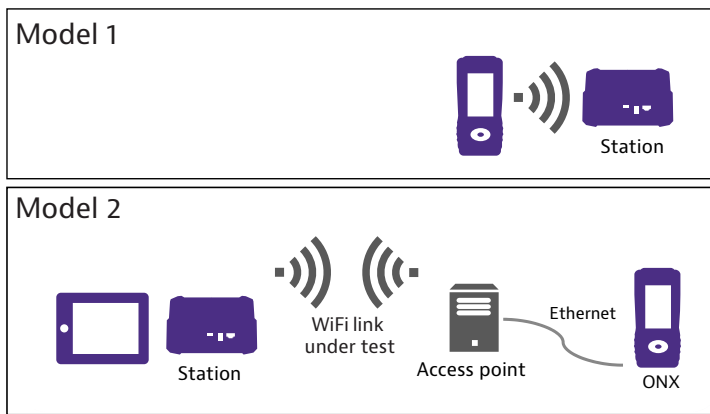


## Consolidate Your Test Investment

The WiFi Advisor is fully integrated with the VIAVI OneExpert broadband-to-the-home test platform. This power combination lets you test fiber, the home WiFi network, and either copper or cable.

Flexible VIAVI platform architecture helps customers maximize their overall investment in broadband-to-the-home test tools. There are two ways you can consolidate your toolset and minimize both OpEx and CapEx:

- Control a single WiFi Advisor from your OneExpert to do BSSID, spectral, and channel view testing. This lets you avoid purchasing a separate tablet link device to host the WiFi Advisor application and reports. The OneExpert hosts the WiFi Advisor application.
- Conduct two-ended testing with a single WiFi Advisor, a tablet, and your OneExpert. Consolidate your tool set and eliminate the need for two WFEDs.



### Single-Ended Operation

- Troubleshoot common WiFi problems quickly
- SmartChannel Wizard gives WiFi optimization guidance to novice users

### Dual-Ended Operation

- Whole-home performance testing
- Optimizes AP placement
- Ensures resilient WiFi network installation
- Identifies sources of WiFi degradation
- Educates/sets proper end-user expectations on real WiFi performance

WiFi Advisor use models and OneExpert integration

## Troubleshooting and Optimization

Using a single WFED-300AC device, users can quickly visualize, optimize, and troubleshoot WiFi networks using the Smart Channel Wizard and the complementary BSSID, Channel, and Spectral views. The SmartChannel Wizard summarizes the KPIs and the health of the selected BSSID and the channel in which it resides. The summary will help novice users and guide them to a resolution for each metric that is not optimal with practical optimization guidance. The Wizard sees beyond access point occupancies into the client detail of the entire customer network and the clients or any co-channel-sharing networks.

For example, the SmartChannel Wizard figure below shows high channel utilization and a high client station load. It recommends that the channel be changed to avoid the crowd and improve the experienced speed and throughput.

Deeper insight when required

Alerts showing a high number of channel-sharing access points and old 802.11 equipment stations

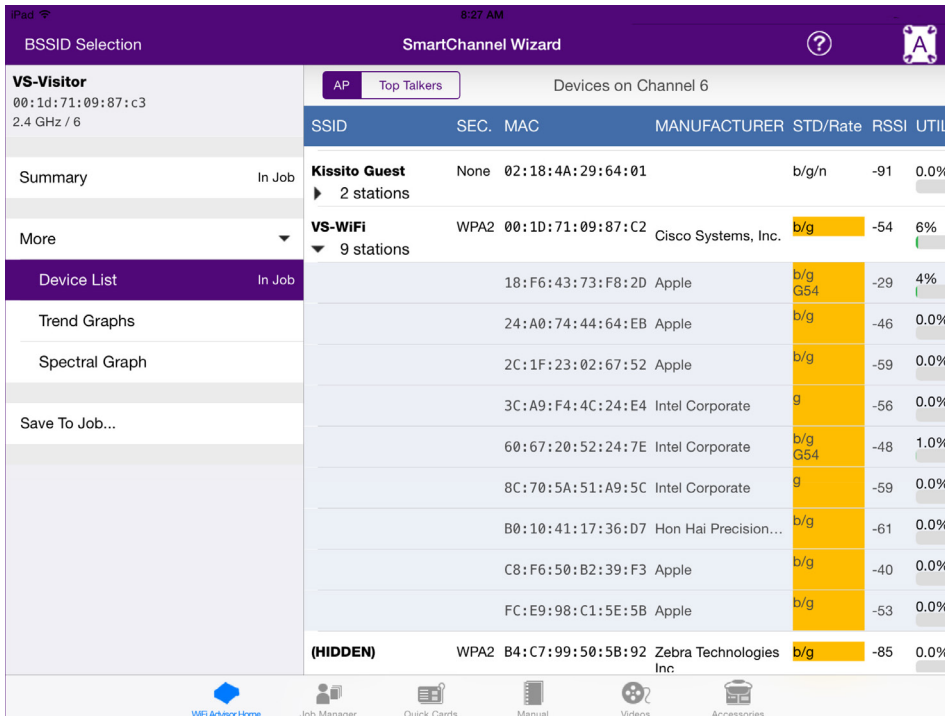
BSSID and channel health

WiFi interference details

Real-time optimization tips expand on touch

BSSID Selection		SmartChannel Wizard																		
<b>Summary</b> Channel / Width: 1/20 MHz 802.11 Standard b/g RSSI: -36 dBm		<b>AP Summary</b> Channel Utilization: 0% Max PHY Rate: 654 Noise: -92 Channel Score: 35% Security Type: WPA2 SNR: 56 dB																		
<b>More</b> Device List Trend Graph Spectral Graph		<table border="1"> <thead> <tr> <th colspan="2">Co-channel</th> <th colspan="2">Adjacent</th> </tr> </thead> <tbody> <tr> <td>APs</td> <td>11</td> <td>APs</td> <td>1</td> </tr> <tr> <td>Stations</td> <td>4</td> <td>Stations</td> <td>0</td> </tr> <tr> <td>a/b/g Equipment</td> <td>14</td> <td>a/b/g Equipment</td> <td>0</td> </tr> </tbody> </table>			Co-channel		Adjacent		APs	11	APs	1	Stations	4	Stations	0	a/b/g Equipment	14	a/b/g Equipment	0
Co-channel		Adjacent																		
APs	11	APs	1																	
Stations	4	Stations	0																	
a/b/g Equipment	14	a/b/g Equipment	0																	
Save To Job...		<b>RECOMMENDATIONS</b> Slow PHY rates due to legacy BSSID High Co-channel AP interferer count High Co-channel a/b/g device count																		

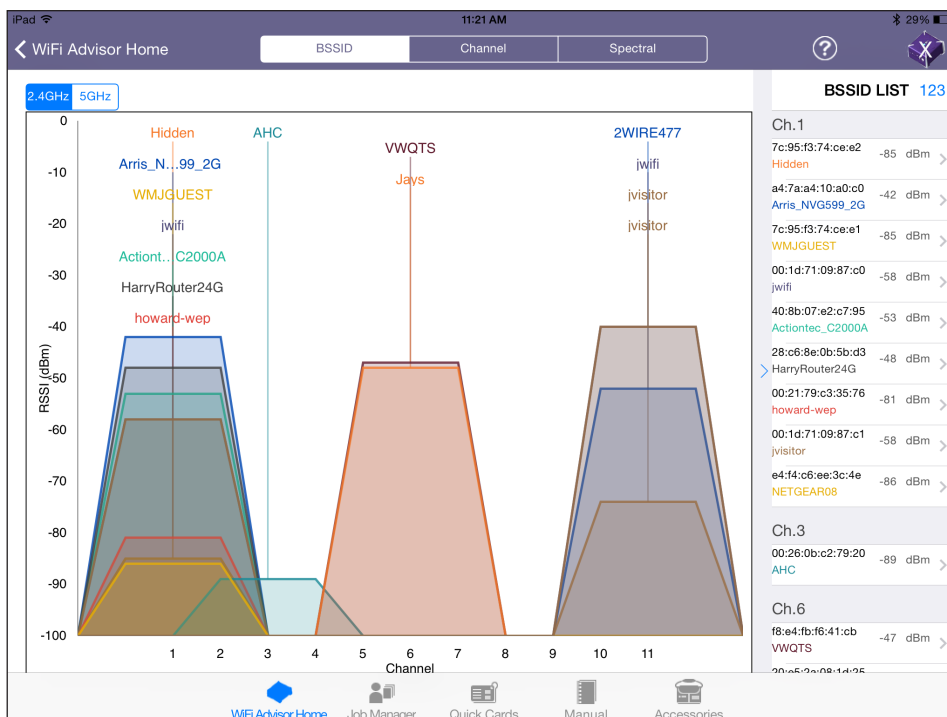
SmartChannel Wizard: built for the WiFi novice



SmartChannel Wizard: Device List window

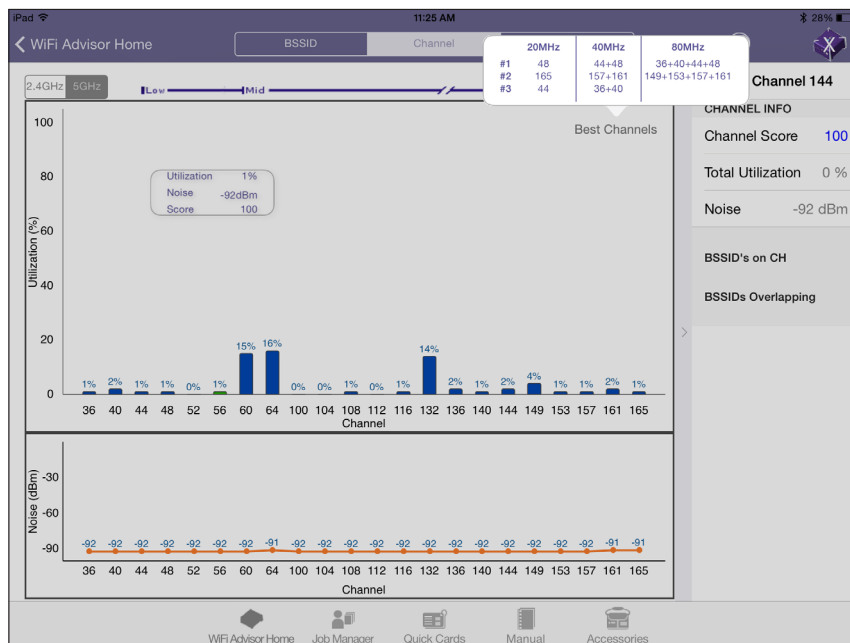
BSSID view provides quick visibility into active wireless networks and identifies the least-crowded channel to use for your access point.

The application plots each in-range BSSID by channel and signal strength and identifies access points sharing a channel (co-channel interferers) or overlapping a channel (adjacent interferers) for each channel in the band. It also displays continuously-updated trend graphs of BSSID signal strength, noise, and channel utilization as the installer moves through the site.



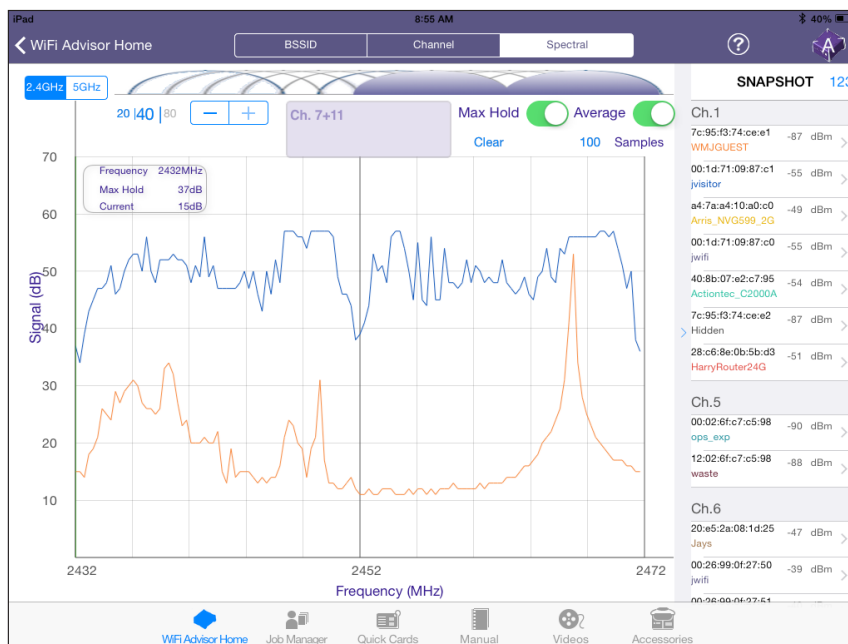
Channel occupancy with BSSID view

Channel view finds the best channels for an access point by showing utilization, noise, co-channel interferers, adjacent channel interferers, and an overall channel score for each channel. Simply pressing the Best Channels button lists the top three channels for each channel width within the selected band.



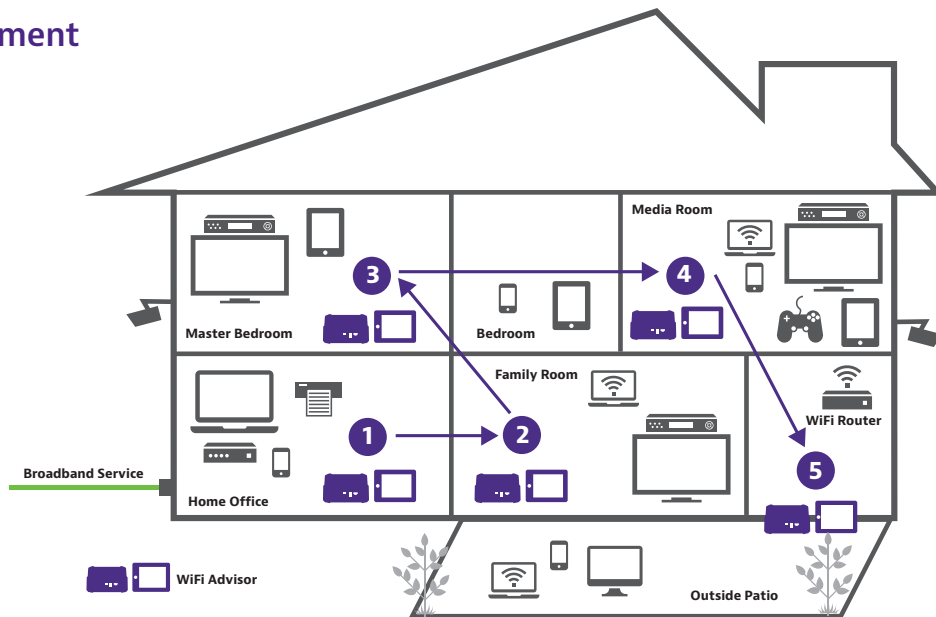
Channel view shows best channels

Spectral view shows damaging RF interference with a real-time spectral analyzer configurable by 802.11 band, channel, and channel width. It helps find interfering signals by showing all RF energy within a given channel/channel width of interest.



Spectral view shows interference within a channel

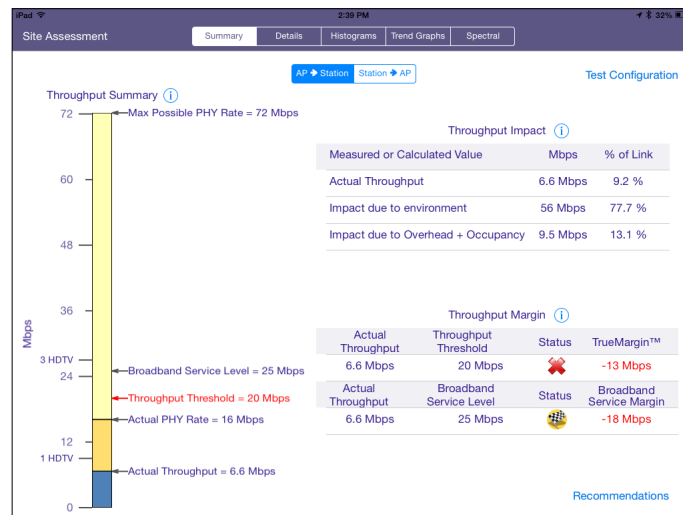
## Site Assessment



Actual Layer 3 throughput margin is the key factor for determining the tolerance to changes in the WiFi environment. A high throughput margin equates to a high WiFi network resiliency and a reduced likelihood of trouble calls and repeat truck rolls. It is especially important when your customer expects high QOE in video over WiFi.

The WiFi Advisor shows real Layer 3 performance and determines the sources of throughput loss throughout a site. And, it conducts whole home performance testing either with or without the customer's access point. During the assessment, it lets a technician:

- Determine the maximum packet throughput capacity for a WiFi connection under test
- Gain visibility into factors impacting throughput
- Assess throughput margin relative to the configured service level threshold



Site assessment analyze throughput and identifies slowdowns

Simple test profile configuration, guided test flows, and free-form test location sequencing make site assessment fast and easy, rapidly mapping WiFi performance across physical, link, and packet layers simultaneously. The test flow also allows for rapid "what if?" testing: if the end user wants to understand how a wireless set top box would work outside on the patio, it's a simple matter to add that location to the test flow.

## Educating Customers Reduces Calls

Educating customers about their installed WiFi network is key to reducing callbacks and repeats. To this end, the WiFi Advisor gathers test results from all locations and all device profiles and creates a highly informative report that sets proper expectations. It can be e-mailed directly to the end user from the host application. The net result is a standardized approach to WiFi testing that thoroughly evaluates actual performance at each location of interest throughout the site and provides highly informative, leave-behind information.

Nov 7, 2014, 7:45:05 AM		WiFi Performance Report				Company B					
111 A St. Roanoke, VA 12345											
Site Assessment Test Summary											
Station Location	Station Type	Channel(s)	Co/Adj Chan Occupancy	Flow	Signal Strength (1-10)	Noise	SNR	Max Configured PHY Rate	Actual PHY Rate	Test Threshold	Actual Throughput
<b>AP: "Arris NVG-599 5G", Location: Basement, Band: 5GHz</b>											
Home Office	Cisco ISB7105 802.11n 2x2	36, 40, 44, 48	AP: D/D Sta: D/D	AP -> Sta	7	-92 dBm	33 dB	300 Mbps	300 Mbps	17 Mbps	264 Mbps*
				Sta -> AP	7	-92 dBm	32 dB	300 Mbps	300 Mbps	--	263 Mbps
Home Office	802.11n 2x2 adapter 802.11n 2x2	36, 40, 44, 48	AP: D/D Sta: D/D	AP -> Sta	7	-92 dBm	33 dB	300 Mbps	300 Mbps	--	264 Mbps
				Sta -> AP	7	-92 dBm	31 dB	300 Mbps	300 Mbps	--	263 Mbps
Home Office	802.11ac 1x1 adapter 802.11ac 1x1	36, 40, 44, 48	AP: D/D Sta: D/D	AP -> Sta	9	-92 dBm	40 dB	433 Mbps	433 Mbps	--	382 Mbps
				Sta -> AP	6	-92 dBm	25 dB	433 Mbps	433 Mbps	--	388 Mbps
Kitchen	Cisco ISB7105 802.11n 2x2	36, 40, 44, 48	AP: D/D Sta: D/D	AP -> Sta	4	-92 dBm	19 dB	300 Mbps	267 Mbps	17 Mbps	243 Mbps*
				Sta -> AP	4	-92 dBm	16 dB	300 Mbps	300 Mbps	--	252 Mbps
Kitchen	802.11n 2x2 adapter 802.11n 2x2	36, 40, 44, 48	AP: D/D Sta: D/D	AP -> Sta	5	-92 dBm	20 dB	300 Mbps	296 Mbps	--	252 Mbps
				Sta -> AP	4	-92 dBm	16 dB	300 Mbps	300 Mbps	--	263 Mbps
Kitchen	802.11ac 1x1 adapter 802.11ac 1x1	36, 40, 44, 48	AP: D/D Sta: D/D	AP -> Sta	6	-92 dBm	27 dB	433 Mbps	433 Mbps	--	365 Mbps
				Sta -> AP	3	-92 dBm	11 dB	433 Mbps	345 Mbps	--	303 Mbps
<b>AP: "Arris NVG-599 2.4G", Location: Basement, Band: 2.4GHz</b>											
Home Office	802.11b/g adapter 802.11g 1x1	1	AP: 3/D Sta: 3/D	AP -> Sta	9	-92 dBm	40 dB	54 Mbps	54 Mbps	--	31 Mbps*
				Sta -> AP	9	-91 dBm	36 dB	54 Mbps	54 Mbps	--	32 Mbps*
Home Office	802.11n 1x1 adapter 802.11n 1x1	1	AP: 3/D Sta: 3/D	AP -> Sta	10	-92 dBm	42 dB	72 Mbps	72 Mbps	--	59 Mbps*
				Sta -> AP	9	-89 dBm	35 dB	72 Mbps	72 Mbps	--	59 Mbps
Kitchen	802.11b/g adapter 802.11g 1x1	1	AP: 3/D Sta: 3/D	AP -> Sta	7	-92 dBm	33 dB	54 Mbps	54 Mbps	--	32 Mbps*
				Sta -> AP	5	-91 dBm	22 dB	54 Mbps	54 Mbps	--	31 Mbps*
Kitchen	802.11n 1x1 adapter 802.11n 1x1	1	AP: 3/D Sta: 3/D	AP -> Sta	7	-92 dBm	33 dB	72 Mbps	72 Mbps	--	54 Mbps
				Sta -> AP	5	-86 dBm	18 dB	72 Mbps	72 Mbps	--	58 Mbps

NOTE: The throughput measurements in the table above relate to the data capacity of the specific wireless link under test, and do not imply equivalent throughput from the wireless test point to the internet. Internet speeds are determined by the Broadband Service Tier installed by your provider.

\*In the table above, throughput measurements for different 802.11 standards are determined independently. In practice, use of 802.11b/g devices in a mixed 802.11b/g and 802.11n environment will impact available channel capacity for all devices on the network due to the slower PHY rates associated with 802.11b/g. Under these circumstances, 802.11n devices may not achieve their optimal performance levels until the 802.11b/g devices are removed from the network.

WiFi site assessment test summary

## Specifications

WFED-300AC Test Device	
Supported 802.11 standards	2.4 GHz: b/g/n 5 GHz: a/n/ac
Number of streams	1x1, 2x2, and 3x3
Maximum achievable PHY rate	1.3 Gbps
Maximum UDP throughput	512 Mbps
Battery life	4 to 6 hours typical use
DC input voltage	+12 V DC $\pm$ 2 V
Maximum DC input current	3 A
Connectors	1 mini USB 2.0 (device) 1 USB 2.0 Type A (host) 1 RJ45 Ethernet 10/100/1000M 12 V DC input
Unit height	65 mm
Unit width	177 mm
Unit depth	154 mm
Weight	0.82 kg
Humidity range	10% to 90% noncondensing
Operating temperature range	0 to +40°C
Storage temperature range	-30 to +60°C
Hazardous materials rating	RoHS-5
Host applications and devices	iPad, Android tablet, and VIAVI OneExpert platform

## Specifications continued

<b>iOS Software Application</b>	
Minimum iOS version	iOS 8.1.0
Minimum iPad hardware	iPad 2, 16 GB
<b>Android Tablet Software Application</b>	
Minimum software version	4.1.x
Recommended hardware	Samsung Galaxy Tab, Tab A, Tab S, Note, Note Pro Verizon Xplore 8 in or larger
<b>OneExpert Platform</b>	
<b>OneExpert DSL</b>	
Minimum software version	4.0.4
Hardware	ONX-580
<b>OneExpert CATV</b>	
Minimum software version	2.0.0
Hardware	ONX-610/620

## Ordering Information

<b>Description</b>	<b>Part Number</b>
WiFi Advisor standard package: WFED-300AC WiFi Advisor test device, carrying case, USB cable, AC power supply, and power cord	WFED300AC-1PC
WiFi Advisor installer package: two WFED-300AC WiFi Advisor test devices, carrying case, USB cable, two AC power supplies, and two power cords	WFED300AC-2PC
WiFi Advisor test device – 802.11ac 3x3	WFED-300AC
WiFi Advisor case, two-device capacity	CC-000302
Power supply desktop AC three-pin connection	AD-21165101
USB cable 6 ft – USB to micro USB	SMARTID-USBCABLE-6FT
Lithium ion battery 4 cell, rechargeable	SCHMLIONBATT4
VSE interface (iPad Air, WiFi, 16 G)	VSE-INTERFACE

## VIAMI Care Support Plans

### Increase your productivity for up to 5 years with optional VIAMI Care Support Plans:




- Maximize your time with on-demand training, priority technical application support and rapid service.
- Maintain your equipment for peak performance at a low, predictable cost.

Contact your local representative for more information on VIAMI Care Support Plan options or visit:

[viavisolutions.com/viavicareplan](https://viavisolutions.com/viavicareplan)

### Features

\*5-year plans only

Plan	Objective	Technical Assistance	Factory Repair	Priority Service	Self-paced Training	5 Year Battery and Bag Coverage	Factory Calibration	Accessory Coverage	Express Loaner
 BronzeCare	Technician Efficiency	Premium	✓	✓	✓				
 SilverCare	Maintenance & Measurement Accuracy	Premium	✓	✓	✓	✓*	✓		
 MaxCare	High Availability	Premium	✓	✓	✓	✓*	✓	✓	✓



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