



EtherASSURE QT-600 Installation and Integration Services

Fast and easy turn-up of your QT-600 by experienced Viavi Solutions® engineers

Our installation and commissioning service is delivered by experienced Viavi service engineers. They work with your team to efficiently install, configure, and perform in-service testing on your new QT-600 test probe.

Additionally, NetComplete® EMS will be configured to manage the new QT-600 test probe.

Service Descriptions

On-site — Viavi engineers complete the on-site installation and cabling of the QT-600 and the logical configuration via remote network access.

- NTC-INST-PKG-QT2: For QT-600–2 HW
- NTC-INST-PKG-QT101: For QT-600–10 HW, enable 1 port
- NTC-INST-PKG-QT102: For QT-600–10 HW, enable 2 ports

Remote — You complete the physical installation and cabling of the QT-600, and Viavi engineers complete the logical configuration via remote network access.

- NTC-INST-PKG-QTRMT

Service Planning

The Viavi service team will provide a site survey package for you to complete that provides the necessary information for the logical configuration for Remote services and to produce the installation requirements and method of procedure (MoP) for the On-site service option. Viavi supplied installation cabling and dates for on-site work are determined upon final approval of the site survey package.

Key Benefits

- Experienced engineers minimize implementation time and cost
- Timely, reliable delivery of service at a mutually-agreed time
- Validated install handover ready for operational use

Key Features

- Installation prep
- Installation and configuration
- Installation acceptance testing

Part Numbers

- NTC-INST-PKG-QT2
- NTC-INST-PKG-QT101
- NTC-INST-PKG-QT102
- NTC-INST-PKG-QTRMT

Applicable Products

- NetComplete EtherASSURE EMS
- EtherASSURE QT-600 Test Probe

Installation and Configuration

With the purchase of either the Remote or On-site option, Viavi engineers will perform the QT-600 logical configuration via remote network access. For the Remote option, you will perform all installation and cabling and Viavi engineers will perform all installation tasks, including cabling to the first demarcation point for purchasers of the On-site option.

Installation Acceptance

On-site: After installation, the Viavi on-site installer will conduct a site walkthrough of the installation with you, at the completion of which you will sign the QT-600 installation acceptance form.

Remote: After the QT-600 logical configuration is complete and all connections have been verified, you will sign the installation acceptance form.

Category	Viavi Responsibility			Customer Responsibility		
	Item	On Site	Remote	Item	On Site	Remote
Project Management	Assign a project manager to manage Viavi resources and the project deployment schedule with your PM	■	■	Assign a project owner/manager to support and fulfill deployment prerequisites (coordinate resources, fulfill internal process requirements for site access, and more)	■	■
Site Prep	Provide QT-600 installation site survey package	■	■	Complete QT-600 installation site survey package and return it to Viavi	■	■
	Review completed QT-600 site survey package with you, edit as needed and mutually approve	■	■	Review completed QT-600 site survey package with Viavi, edit as needed and mutually approve	■	■
				Ethernet port turned up, configured, and patched for QT-600 management	■	■
				Asynchronous connection port turned up, configured, and patched for QT-600 management	■	■
				One fiber port (1 Gbps) or two fiber ports (10 Gbps); ports must be configured in the switch	■	■
				For TAM support, configure user accounts for the QT-600 equipment in the switch	■	■
	Provide QT-600 installation guides, as required	■	■			
	Verify access to NetComplete server	■	■	Provide VPN/remote access	■	■
	Schedule installation with you per mutually-agreed date(s)	■	■	Schedule installation with Viavi, per mutually-agreed date(s)	■	■
	Order and ship QT-600 installation materials, per approved site survey package	■		Confirm receipt of QT-600 installation materials	■	

Category	Viavi Responsibility			Customer Responsibility		
	Item	On Site	Remote	Item	On Site	Remote
Installation & Configuration	Physically install QT-600, power connections, and all cabling from the QT-600 to the first demarcation point, per the approved site survey package	■				
				Physically install QT-600, power connections and all cabling from the QT-600 to the switches		■
				Login to the QT-600 and configure the IP, gateway, and subnet mask per the QT installation guide		■
	Log into the QT-600 and finalize the configuration per the approved site survey package	■	■			
	Verify connectivity between the QT-600 and the NetComplete server	■	■	Resolve any QT-600 and NetComplete network-related issues	■	■
	Verify connectivity between the QT-600 and your network device(s)	■	■	Resolve any integration issues related to QT-600 and your network devices	■	■
Acceptance	Perform site walkthrough of the installation with you	■		Perform site walkthrough of the installation with Viavi installer	■	
	Provide installation acceptance form for your signature	■	■	Sign installation acceptance form *For physical installs, you should sign before the Viavi installer leaves the site	*■	■

Additional Installation Services

You may order these items in addition to the basic installation service.

Optional Service	Part No.
NetComplete/QT-600 Test and Turn-up (T&T) system installation and commissioning — remotely install software and configure NetComplete T&T system, includes integrating up to two customer-installed QT-600s	NTC-INST-PKG-TT
NetComplete Performance Monitoring (PM) system installation and commissioning — remotely install software and configure NetComplete PM system, includes integrating up to two customer network devices with up to five flows per device	NTC-INST-PKG-PM
NetComplete/QT-600 T&T and PM system installation and commissioning — remotely install software and configure NetComplete T&T/PM system, including circuit template import support for TWAMP/Y:1731, also includes integrating up to two customer-installed QT-600s with up to five flows per QT-600	NTC-INST-PKG-TT-PM
ESAM server add-on option for NetComplete installation and commissioning packages — add-on capability to install and configure ESAM server software plus integrate up to two customer-installed JMEP Smart SFPs; requires purchasing one of the three packages above	NTC-INST-PKG-ESAM



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To reach the Viavi office nearest you,
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