

# StrataSync Setup for DSP Field Meters

## Setup Procedure:

1. Make sure that the DSP meter has meter firmware version V18.06.29.151 or later
  - a. If unsure how to update DSP meter firmware, refer to [DSP Operation Manual](#)
2. Go to the Setup menu
3. Select Config icon
4. Navigate to the User icon and select it
5. Navigate to the StrataSync Account ID line and select it, enter account ID, press done
  - a. Note that SS Acct ID should have come from your company StrataSync Admin
6. Verify the StrataSync URL is entered below the account ID line.
  - a. <https://StrataSync.viavisolutions.com>
  - b. <https://eu.stratasync.viavisolutions.com> (for use in European markets)
7. Connect the DSP meter to the internet using the Network Manager (WiFi, DOCSIS modem or Ethernet)
8. Go to Autotest menu and verify that the StrataSync icon is present and select it
9. The DSP meter will connect to StrataSync and give a status when done
10. Log into StrataSync
11. Once in StrataSync, you have two possibilities to find the DSP meter
  - a. If the user profile and Tech ID have previously been created and match the meter
    - i. Go to Assets and select it
    - ii. From the drop down, select Asset List
    - iii. Enter appropriate filter info in filter box and list will refine
    - iv. Verify DSP meter is in the list
    - v. Sync DSP meter again
  - b. If the user profile has not been created or the Tech ID does not match
    - i. Go to holding bin in purple bar and select it
    - ii. Once list has populated, enter filter info in appropriate box
    - iii. When the DSP meter is displayed, highlight the meter by clicking on it
    - iv. Go to Actions box and select it
    - v. In the drop down, select Reassign
    - vi. When the reassign list populates, highlight the user profile to assign the meter to
    - vii. At bottom of page, select the blue Reassign button
    - viii. A popup box will appear, select Confirm at the bottom of the box
    - ix. Sync the meter again